



Frequently Asked Questions for the Molina Healthcare of New York Transition

What Clearing house will I use to bill Molina Healthcare of New York (Molina) after 7/1/17?

- Molina will continue to utilize CLAIMSNET as its clearinghouse after 7/1/17.
- The payer ID will remain the same: 16146

Can we bill on paper after 7/1/17?

- Yes, however, Molina has adopted a Go-Green initiative and is requiring all contracted providers to bill electronically. The claims address can be found in the Provider Manual.
- Electronic claims include claims submitted via a clearinghouse using the EDI process and claims submitted through the Molina Provider Web Portal.
- **The Provider Portal is pending State approval. We will notify you as soon as it is available.** The Provider Portal (<https://provider.molinahealthcare.com>) is available free of charge and allows for attachments to be included.

How do I enroll for your Provider Portal, EFT and ERA?

- We will be providing instructions for enrolling in our Provider Portal after 7/17. This will require your unique Molina provider ID number.
- You will be able to sign up to receive Electronic Funds Transfer (EFT) and Electronic Remittance Advice (ERA) via our vendor ProviderNet. You may register to receive both electronic payment and remittance advice via their website <https://providernet.adminisource.com> after receiving your first paper check from Molina on our new claims system (claims processed with DOS after 07/17/2017).

Will Member IDs change?

- No, Member IDs will not change.

Will Molina Members be issued new ID cards?

- Members have already been issued Molina IDs and will continue to be issued Molina ID cards throughout the year as we make changes to our system.

What is the electronic verification number/remote routing number for Molina?

- Molina does not use any verification number or remote routing number as all EDI claims are routed to Claimsnet directly by the provider or by a clearinghouse/practice management on behalf of the provider.

Are there any new products starting for 7/1/17?

- No new products will be offered for 7/1/17. We will let you know when we are adding additional products. Look for announcements on our website and via your provider services staff.