

SureScript Hub and Real-Time Benefits Tool through CVS Health

Provider Bulletin

Molina Healthcare has partnered with our Pharmacy Benefits Manager, CVS Health, to share important information that will help you and your patient make better informed decisions when choosing medications for treatment.

CVS Health offers **Real-Time Prescription Benefits information** that interacts with the e-prescribing within your **electronic health record system through Surescripts** to give you and your patient their specific plan design and coverage of medications within seconds.

Providers who write prescriptions using an EHR that has been enabled with Real-Time Prescription Benefits can accomplish the following:

- Know if the drug is covered and the patient's out-of-pocket cost
- See and select clinically appropriate lower-cost brand or generic alternatives
- Know which therapy options require prior authorization (PA) or have other restrictions
- Process a PA in real-time from the EHR (if the EHR also supports ePA)

There is no charge for using the Real-Time Prescription Benefits service. We have attached an information sheet from CVS Health that details which EHR systems and versions are providing this service as of May 2019. If you don't see your EHR vendor or version listed in the attached information, **contact your EHR vendor or EHR system administrator to request Real-Time Prescription Benefits information**.

If you would like the Real-Time Prescription Benefits **Access and Onboarding Handbook**, please contact your Molina Provider Services representative at MHNYProviderServices@MolinaHealthcare.com or call 800-223-7242 and they can email you a copy of the handbook.

In a recent survey 84 percent of Americans said it would be helpful to know their prescription cost before they go to the pharmacy, and 64 percent said they would use prescription cost information to find lower-cost alternatives instead of forgoing treatment.¹

Thank you for your consideration of this important resource for our members.

1. CVS Health Morning Consult poll, July 23-25, 2018. The Morning Consult poll was conducted from July 23-25, 2018, among a national sample of 2,201 registered voters. The interviews were conducted online and the data were weighted to approximate a target sample of registered voters based on age, race/ethnicity, gender, educational attainment, and region. Results from the full survey have a margin of error of plus or minus 2 percentage points. CVS Health uses and shares data as allowed by applicable law, and by our agreements and our information firewall. This page contains trademarks or registered trademarks of CVS Pharmacy, Inc. and/or one of its affiliates. ©2019 CVS Health. All rights reserved. 106-47210B 102719

Any questions regarding this notification or the Real-Time Prescription Benefits tool, please call Molina Healthcare of New York, Inc. at (800) 223-7242