PROVIDER BULLETIN

MOLINA HEALTHCARE

A bulletin for the Molina Healthcare of Ohio Medicaid and Medicare-Medicaid Networks

JANUARY 2015

Questions?
Call Provider Services
(855) 322-4079 – 8 a.m. to 6 p.m.
Monday through Friday

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ItMatters@MolinaHealthcare.com
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→ contact phone number
→ email

PHARMACY FACTS

As of Oct. 1, 2014, three important changes to Molina Healthcare's Preferred Drug List (PDL) are in effect. Abilify, Advair, and Ultram ER, are no longer preferred medications and will require prior authorization (PA). Consider switching to preferred drugs:

- Abilify to Risperidone, Olanzapine, Quetiapine, Ziprasidone
- Advair to QVAR, Asmanex, Pulmicort
- Ultram ER to Tramadol

The PDL can be located at www.MolinaHealthcare.com.

ELECTRONIC FUNDS TRANSFER

Molina Healthcare offers electronic remittance advice and electronic funds transfer (ERA/EFT) through our contracted vendor ProviderNet. Molina Healthcare picks up any fees related to the accessibility of your payment data and the EFT payment processing. This is a *free* service for you. In order to sign up for EFT, ProviderNet requires:

- An initial payment to at least one Tax ID + NPI association
    - If Provider has multiple NPIs associated to one Tax ID, only one affiliation needs a paper check.
    - If Provider has multiple Tax IDs and NPIs, each Tax ID needs a minimum of one paper check.

To sign up for ERA/EFT, visit www.MolinaHealthcare.com. From the provider website, choose Enrollment Information under the EDI ERA/EFT tab. Providers without an NPI number can email their full name/practice name and a contact number to OHMyCareLTSS@Molinahealthcare.com with the subject "requesting EFT."

OHIO MEDICAID APR DRG REQUIREMENT

According to Section 5001(c) of the Deficit Reduction Act (DRA), for discharges occurring on or after Oct. 1, 2008, hospitals will not receive additional payment for cases in which one of the selected conditions was not Present On Admission (POA). That is, the case would be paid as though the secondary diagnosis was not present. An example of how the Hospital Acquired Condition (HAC) provision may affect a MS-DRG payment is presented in the source link below.

Website Roundup

These Provider Training Presentations were added to the Molina Dual Options MyCare Ohio website:

- Transportation Reference Guide
- ODMHAS Reference Billing Guide
- Nursing Facility Reference Guide

Also at www.MolinaHealthcare.com:

- Clinical and preventive guidelines
- Disease management programs
- Quality Improvement programs
- Member rights and responsibilities
- Privacy notices
- Claims/denials decision information
- Provider manuals
- Utilization management affirmative statement and how to obtain copies of utilization management criteria

Provider Spotlight

Congrats to Mill Pond Family Physicians and Orthopaedic Specialists & Sports Medicine, winners of Molina Healthcare gift baskets in the monthly Clear Coverage™ and Web Portal drawings!

CMS also requires hospitals to report present on-admission information for both primary and secondary diagnoses when submitting claims for discharges on or after Oct. 1, 2007.

The Ohio Department of Medicaid does not exempt any hospitals from the POA/HAC requirement. Molina Healthcare requires POA indicators to be billed on all inpatient claims submitted for payment.

Source: www.cms.gov/Medicare/Medicare-Fee-for-Service-Payment/Hospital/AcqCond/index.html?redirect=/hospitalacqcond/06_hospital-acquired_conditions.asp.

ICD-10 IMPLEMENTATION UPDATE

The new ICD-10 compliance date is Oct. 1, 2015, requiring HIPAA-covered entities to continue use of the ICD-9 code set through Sept. 30, 2015.

While Ohio Medicaid will not be accepting the ICD-10 code set until the new effective date of Oct. 1, 2015, it will continue preparation for ICD-10 by:
- Modifying systems for new date
- Continuing remediation and testing activities as originally planned, including external testing for entities participating starting June 2014
- Updating the Ohio Administrative Code (OAC)
- Revising external outreach and internal training plans

Monitor impacts and updates at http://medicaid.ohio.gov/providers/billing/icd10.

+MyCareOhio
Connecting Medicare + Medicaid

2015 MYCARE OHIO TRANSPORTATION

Molina Dual Options MyCare Ohio members will maintain all traditionally covered transportation benefits in 2015. Molina Healthcare will continue to cover emergency transportation, waiver transportation, any medically necessary transportation to a location more than 30 miles away, and all state plan covered transportation benefits explained in OAC 5160-15-03. In addition, local County Department of Job and Family Services (CDJFS) Non-Emergency Transportation (NET) will continue to be available to all MyCare Ohio enrollees.

Members who chose Molina Healthcare to manage both their Medicare and Medicaid will receive a supplemental transportation benefit of 60 one-way trips at no cost to the member. Logisticare will provide the transportation for this value added benefit.

Please note that waiver and covered state plan benefits will continue to be provided by individually contracted transportation providers. Skilled Nursing Facilities will continue to use contracted providers, not Logisticare.

Upcoming Provider Training Webinars
Featured: *Clear Coverage™*
Friday, Jan. 16, 9 to 10 a.m.
 Meeting Number: 803 313 186
Friday, Feb. 20, 9 to 10 a.m.
 Meeting Number: 804 540 474
Friday, Feb. 20, 9 to 10 a.m.
 Meeting Number: 804 540 474

The Benefits of Clear Coverage™:
- 24/7 online access
- Real-time authorization status
- Automatic approval for many services
- Upload medical records, view eligibility, and print proof of authorization

Featured: *MyCare Ohio PA and Passive Enrollment Training*
Friday, Jan. 16, 9 to 10 a.m.
 Meeting Number: 808 937 079
Wednesday, Jan. 21, 9 to 10 a.m.
 Meeting Number: 806 703 574
Tuesday, Jan. 27, 9 to 10 a.m.
 Meeting Number: 800 985 881

To attend the WebEx orientations, simply:
1. Go to www.webex.com
2. Click "Attend Meeting"
3. Enter the Meeting Number
4. Provide your number when you join the meeting to receive a call back
5. Follow the instructions

Fighting Fraud, Waste & Abuse
Do you have suspicions of member or provider fraud? The Molina Healthcare AlertLine is available 24 hours a day, 7 days a week, and even on holidays at (866) 606-3889. Reports are confidential, but you may choose to report anonymously.