

MyCare Nursing Facility

Care Coordination Visit Guide

This guide is intended as a tool for Nursing Facility staff to understand the types of visits Molina Healthcare staff make to members, the purpose of each visit and the Molina team member making each visit. Per ODM and CMS contractual and administrative code requirements, Molina is required to perform all Compliance related visits and Transition of Care visits for Molina members at frequency noted.

Compliance Related Visits

Visit Purpose	Molina Team Member	Visit Frequency	Visit Type	Contact
Initial Assessment	<ul style="list-style-type: none"> Molina Care Manager AAA Waiver Service Coordinator 	Upon enrollment w/ Molina	In-Person	Molina Care Manager
Annual Assessment	<ul style="list-style-type: none"> Molina Care Manager AAA Waiver Service Coordinator 	Yearly	In-Person	Molina Care Manager
Face-to-Face Contact Visit	<ul style="list-style-type: none"> Molina Care Manager Molina Community Connector AAA Waiver Service Coordinator for waiver members 	Frequency depends on risk stratification of the member <ul style="list-style-type: none"> Intensive 6 times/year High 4 times/year Medium 2 times/year Low or Monitoring based on needs 	In-Person	Molina Care Manager
Health/Safety/Welfare Checks	<ul style="list-style-type: none"> Molina Care Manager 	Upon notification of health/safety/welfare concerns	In-Person	Molina Care Manager

Transitions of Care Visits

Visit Purpose	Molina Team Member	Visit Frequency	Visit Type	Contact
Long Term Care Members	<ul style="list-style-type: none"> Molina Care Manager AAA Waiver Service Coordinator Molina Community Connector for LTC members 	Every time a member moves between care settings such as from an acute inpatient hospital to a Nursing Facility regardless of how often	In-person	Molina Care Manager
Non Long Term Care MyCare members in Nursing Facility for Short-Term Skilled Stay	<ul style="list-style-type: none"> Molina Care Manager AAA Waiver Service Coordinator Molina Transitions of Care Coach Molina Community Connector 	Visit must take place within 3 days of notification for Waiver members	In-Person or By telephone	Molina Care Manager

Acuity Visits

Visit Purpose	Molina Team Member	Visit Frequency	Visit Type	Contact
Acuity Visits	<ul style="list-style-type: none"> Molina Vitalis/Care Connections Nurse Practitioners 	Yearly	In-person	Molina Vitalis/Care Connections

Molina Care Manager: To locate the Nursing Facility building CM Assignment document, use the Molina Provider Website (molinahealthcare.com) or request document by emailing NFMCOPmailbox@molinahealthcare.com.

Molina Vitalis/Care Connections: Call (844) 509-7574