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Molina Payer ID

Information for MyCare Ohio providers

Molina Healthcare of Ohio, Inc. has observed a high volume of claim rejections due to incorrect payer IDs required by the Ohio Department of Medicaid (ODM) for the One Front Door entry.

Molina is sharing the vital resources below to support our providers.

Please ensure your organization is using the correct payer ID as of **Jan. 1, 2026**.

It is also important to **use the Medicaid ID for all MyCare claims** regardless of the primary payer as ODM will not accept the claim via the One Front Door using the Medicare ID. The Medicaid ID can be located on the member's ID card as the Medicaid Management Information System (MMIS) Number. To view a copy of the Member ID card, and where to locate the MMIS Number on the card, review our Provider Manual:

- [MyCare Ohio](#), page 160

The Medicaid ID can also be obtained via the Availity Essentials portal (Availity) through an Eligibility and Benefits inquiry. Within Availity the ID will display as "Molina Medicaid."

Important Reminder: Claim rejections cannot be disputed or reprocessed by Molina. Providers must resubmit claims through their clearinghouse using the correct payer ID.

A helpful guide, [Molina Healthcare of Ohio Inc.'s Processes by Line of Business](#), is located on the Provider Website, on the Quick Reference Guides & FAQs page, under the Manual tab.

Line of Business	Payer ID	Which Member ID do I bill with?
New Plan: Molina Complete Care for MyCare Ohio (HMO D-SNP/FIDE) (Dual Benefits) for dates of service 1/1/2026 and after.	0021586	Molina's Medicaid Member ID
New Plan: Molina MyCare Ohio Medicaid (Medicaid Only) for dates of service 1/1/2026 and after.	0021586	Molina's Medicaid Member ID
Legacy Plan: Molina Dual Options MyCare Ohio (HMO D-SNP) (Opt In) for dates of service 12/31/2025 and prior.	0021586	Molina's Medicaid Member ID
Legacy Plan: Molina MyCare Ohio Medicaid (Opt Out) for dates of service 12/31/2025 and prior.	0021586	Molina's Medicaid Member ID
SKYGEN Dental: Molina Complete Care for MyCare Ohio (HMO D-SNP/FIDE) (Dual Benefits)	D0021586	Molina's Medicaid Member ID

Line of Business	Payer ID	Which Member ID do I bill with?
SKYGEN Dental: Molina MyCare Ohio Medicaid (Medicaid Only)	D0021586	Molina's Medicaid Member ID
March Vision: Molina Complete Care for MyCare Ohio (HMO D-SNP/FIDE) (Dual Benefits)	V0021586	Molina's Medicaid Member ID
March Vision: Molina MyCare Ohio Medicaid (Medicaid Only)	V0021586	Molina's Medicaid Member ID
Ohio ABD (Medicaid)	0007316	Molina's Medicaid Member ID
Ohio Adult Extension (Medicaid)	0007316	Molina's Medicaid Member ID
Ohio Healthy Families (Medicaid)	0007316	Molina's Medicaid Member ID
SKYGEN Dental: Medicaid	D007316	Molina's Medicaid Member ID
March Vision: Medicaid	V007316	Molina's Medicaid Member ID
Ohio Marketplace Program	20149	Molina's Marketplace Member ID
Ohio Marketplace Program Primary with Ohio Medicaid Secondary (ABD, Adult Extension, Healthy Families)	20149	Molina's Marketplace Member ID
Molina Medicare DSNP (Medicare/MAPD)	20149	Molina's Medicare Member ID

MyCare Ohio Enrollment Terminology Information for MyCare Ohio providers

Molina has been made aware that our internal naming convention for MyCare Ohio members does not align with the Provider Manual or payer ID grid. Below is a crosswalk to assist providers with understanding member eligibility terminology.

Terms used in our Provider Manuals for 2026	Molina Internal Term (Avality Essentials E&B Response)
Molina Complete Care for MyCare Ohio (HMO D-SNP/FIDE) (Dual Benefits)	Ohio FIDE 008 000 (Medicare segment) and Ohio FIDE Secondary (Medicaid segment). Displays on Avality: Molina Medicaid and Molina Medicare, then under Payer Notes "Dual Benefits Member" <i>Note: For EDI transactions you will use the Ohio FIDE Secondary or Molina Medicaid ID. This is a Full Dual or Opt In with Molina.</i>
Molina MyCare Ohio Medicaid (Medicaid Only)	Ohio FIDE Opt Outs. Displays on Avality: Molina Medicaid, then under Payer Notes "Medicaid only Member" <i>Note: This is an unaligned member, also known as Medicaid only or Opt Out. This member receives their Medicare benefits through Medicare Fee for Service or a different Medicare plan.</i>

Transition of Care Authorizations (Continuity of Care) Information for MyCare Ohio providers

For members who joined Molina from an exiting plan, Transition of Care authorizations (waiver and medical) were successfully loaded in Molina's core operating system but are not appearing in the Availity Essentials portal. Molina's core operating system is used to adjudicate claims so do not expect any impact to claims payment. Molina is working on a high priority data fix for the authorizations to display in the Availity Essentials portal as quickly as possible. Once the fix is completed, providers can access the details on the Availity Essentials portal through Patient Registration > Authorizations & Referrals > Authorization/Referral Inquiry. In the meantime, providers may contact the Provider Services Contact Center at (855) 322-4079 for authorization details.

Claims with Overlapping Year Date Spans

Information for all network providers

Molina requires providers to split-bill professional (1500) claims that have overlapping dates spans. In the event a claim is received with both calendar years, a denial will be issued stating "Incorrect billing by the provider. Please review and resubmit the claim."

How to Split-Bill a Calendar Year-End Claim:

1. Identify Service Dates: Determine which dates fall in the prior calendar year (e.g., 2025) and which fall in the new year (e.g., 2026).
2. Create Separate Claims:
 - Claim 1 (Prior Year): From Date (e.g., 12/28/2025) to Through Date (e.g., 12/31/2025).
 - Claim 2 (New Year): From Date (e.g., 01/01/2026) to Through Date (e.g., 01/05/2026).

Why It's Necessary:

- Benefit Year Reset: Member benefits reset on a calendar year basis.
- Timely Filing: Ensures each portion of the claim is within the correct timely filing period.

Reminder: Electronic Data Interchange (EDI) Claim Submission

Information for all network providers

Providers should connect with their Clearinghouse to ensure connectivity to the Ohio Medicaid Enterprise System (OMES).

Each Clearinghouse must:

- Be set up directly with ODM
- Have an active contract with ODM as a Clearinghouse partner

If your Clearinghouse does not have connectivity with OMES, you will not be able to submit EDI claims. For more details, visit the Trading Partners page at medicaid.ohio.gov by selecting Resources for Providers, then Billing and Trading Partners. Direct data entry for claims on Availity is available for all providers as connectivity for EDI is being established.

Next Generation MyCare Trading Partner 277CA Rejection Common Issues

Information for MyCare Ohio providers

ODM EDI team and others are monitoring the claim transactions more closely than normal due to the implementation of the Next Generation MyCare program on Jan. 1, 2026. During our monitoring we are finding some common issues causing rejections of claims on the 277 Claims Acknowledgement (CA) transaction. The following are examples of the errors and suggestions for correcting the claim(s).

1. STC*A7:506:40 - OH MCD EDI CLAIM SHOULD BE SENT TO FI
 - a. This issue is being caused by the Receiver ID in the 1000B loop NM109 being sent as 'MMISODJFS' instead of the Next Generation MyCare Plan Receiver ID. This ID should match the data in ISA08 and GS03.
2. STC*A3:21 - THE PAYER ID IS NOT VALID. PLEASE CORRECT AND RESUBMIT THE FAILED TRANSACTIONS.
 - a. The leading zeros are being dropped from the Payer IDs in the 2010BB loop. Instead of 0021586 the claim contains only 21586. Please use the entire Payer ID as shown in the ODM Companion

guides, including the leading zeros. As this is an alphanumeric data element, suppression of leading zeros should not be applied.

3. STC*A7:145:82 - MISSING THE TAXONOMY CODE ON THE RENDERING PROVIDER.
 - a. This error may not be related to the Next Generation MyCare program but is in the top 15 errors being posted. Please include the appropriate provider taxonomy code in the PRV segment as required by the receiving payer.
4. STC*A7:33 - MEMBER NOT FOUND FOR SUBMITTED MEMBER ID.
 - a. Please double check the Member name and ID. With the start of the new Next Generation MyCare program some members were assigned to new plans on Jan. 1, 2026. Confirm the date of service for the member, performing an eligibility inquiry may be helpful before determining which payer should receive the claim.

If you are receiving other high volume errors and would like assistance in determining the cause please contact the ODM EDI team at EDI-TP-Comments@medicaid.ohio.gov, the Integrated Help Desk (IHD) at (800) 686-1516 opt 4.

Questions and Quick Links

Provider Services: (855) 322-4079 Mon. – Fri.
Medicaid 7 a.m. to 8 p.m., MyCare Ohio 8 a.m. to 6 p.m., Medicare and Marketplace 8 a.m. to 5 p.m.

Email: OHProviderRelations@MolinaHealthcare.com

Provider Website: MolinaHealthcare.com/OhioProviders.