Patient Liability Claims Correction

Molina Healthcare has identified claims processed from Feb. 11 to 15, 2016 that failed to apply toward patient liability, resulting in an overpayment for these claims. You are receiving this bulletin because your claims are impacted.

To correct this overpayment, Molina Healthcare is creating advances for each impacted provider. The overpayment amount owed will be deducted from future MyCare Ohio payments until the balance is zero.

This issue has been corrected, and patient liability is now being correctly deducted from claims.

If you would like to see a list of your claims identified as part of the overpayment, please contact Provider Services at (855) 322-4079.

Questions?
Provider Services – (855) 322-4079
8 a.m. to 5 p.m.
Monday to Friday
(MyCare Ohio available until 6 p.m.)

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