

Waiver Services Authorizations

Information for providers in the MyCare Ohio network

Long Term Support Services (LTSS) Waiver providers are able to view the approved authorizations on file by accessing the Provider Portal. To view the authorization, log into the Provider Portal and select “Service Request/Authorization” and click on “Service Request/Authorization Status Inquiry.”

Benefits of reviewing Waiver Authorizations online include:

- Instant access to approved service codes and number of units
- Ability to see when a Waiver Authorization is due to expire
- 24/7 access to the Waiver Authorizations

Register for the Provider Portal on our website. You will need your:

- Tax Identification Number (TIN)
- Provider Identification Number (PIN)
- or three of the following:
 - Drug Enforcement Administration (DEA) Number
 - National Provider Identifier (NPI)
 - State License Number
 - Medicaid Number

For additional questions contact your provider services representative at OHMyCareLTSS@MolinaHealthcare.com.

Provider Training Sessions

Information for providers in all networks

Molina Healthcare is now offering monthly training sessions!

- **Provider Portal:** These sessions cover administrative tools, member eligibility, authorization requests, HEDIS® profiles and more!
- **Provider Claim Submission:** Learn to use the Provider Portal to submit claims, check claim status, add supporting documents, request claim reconsiderations and more!

Provider Portal Training:

- Thurs., March 22, 2 to 3 p.m. meeting number 808 301 312
- Thurs., April 26, 2 to 3 p.m. meeting number 805 367 064

Claim Submission Training:

- Tues., March 27, 1 to 2 p.m. meeting number 801 964 832
- Tues., April 24, 1 to 2 p.m. meeting number 804 281 323

To join WebEx, call (855) 665-4629 and follow the instructions. To view sessions, log into www.WebEx.com, click on “Join” and follow the instructions. Meetings do not require a password.

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Questions?

Provider Services – (855) 322-4079
8 a.m. to 6 p.m., Monday to Friday

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Join Our Email Distribution List

Get this bulletin via email. Sign up at MolinaHealthcare.com/ProviderEmail.

Prior Authorization Code List

Molina Healthcare updates the PA Code list quarterly. Always use the list posted to our website under the “Forms” tab, do not print the list.

Fighting Fraud, Waste & Abuse

Do you have suspicions of member or provider fraud? The Molina Healthcare AlertLine is available 24 hours a day, 7 days a week, even on holidays at (866) 606-3889. Reports are confidential, but you may choose to report anonymously.