## Electronic Visit Verification

***Information for impacted home and community-based service providers who will bill the following codes: G0156, G0299, G0300, S5125, T1000, T1001, T1002, T1003, T1019***

Ohio Department of Medicaid's (ODM) Electronic Visit Verification (EVV) will be **mandatory** for Phase 2 services on Aug. 5, 2019.

Molina is partnering with ODM and ODM's EVV vendor, Sandata, to spread the word about EVV and the provider training required for both new EVV users and EVV users who have completed the Phase 1 training.

**New EVV Users**: If a provider is a new EVV user, he or she must complete the training before access is granted to the EVV system. Providers can begin using the system as soon as the training is complete to become familiar with it before Aug. 5, 2019.

**Providers who have completed Phase 1 Training**: If a Provider went through the Phase 1 training, he or she will still need to go through Phase 2 training as there is additional information that was not presented in Phase 1. ODM has created a bridge training for providers to take that will just train the provider on the new functionality in the system.

Registration and who should attend:
- Providers **must** register with a state Provider ID for training
  - If another ID is used (e.g. National Provider Identifier [NPI], Medicare, Ohio Department of Aging [ODA] or Department of Developmental Disabilities [DODD]), the system will not recognize the ID, and you will have to call the EVV hotline to get your login credentials
- The first agency employee to register for training will be the initial EVV system administrator
- At least one representative from your agency **must** complete all required training to receive your Welcome Kit with login credentials to the Sandata system
- A maximum of two people per Medicaid ID can attend training
- It is **strongly** recommended that instructor-led classroom training or instructor-led web-based training is attended by at least one employee in your agency
- If your agency operates with multiple provider numbers, you must satisfy training requirements for each provider number

To register visit https://Medicaid.Ohio.gov and under "Initiatives" select "Electronic Visit Verification." Click on "EVV Phase 2 Training Registration," then go down to "Phase 2 Provider Training," and under "Agency" select either "Agency Training Registration Quick Reference Guide" or "Agency Training Registration."

Training information:
- The training will focus on administrative duties and how to train direct care workers
  - Administrators should always assign at least one additional administrator to the account for coverage while he or she is out of the office
- Training covers an in-depth overview of the ODM EVV program, and an in-depth walk-through of the Sandata EVV system that includes features, usage, reporting and support
- It is recommended that staff who attend training should use tools from the training to train other agency staff
  - Recorded webinars and an online library of training modules can be used as training aids

Types of training offered:

- **Instructor-Led Classroom Training**: A computer lab setting where each participant has a dedicated computer
- **Instructor-Led Web-Based Training**: Webinars offered in four, two-hour sessions where participants attend from a remote location using their own computer with internet access and can call in by phone
- **Independent Web-Based Training**: Online, self-paced training method allows participants to access training materials independently, and should be used as a training refresher or a way to train new providers for someone who has attended an instructor-led training

For questions on registering for training, call the EVV Provider Hotline at (855) 805-3505. For general EVV questions, email the EVV Unit at EVV@medicaid.ohio.gov or leave a voicemail at (614) 705-1082.