



## Check Runs

Molina Healthcare is streamlining its check run process. Beginning in October 2010, claims payment checks will be generated once a week on Mondays. This change will reduce the number of Remittance Advices your office receives and reduce your administrative work to post the payments. Molina Healthcare will maintain its excellent claims payment turnaround time – over 99% of clean claims are processed in 30 days or less!

## ePortal Link Update

Molina Healthcare's ePortal has been updated. Be sure to **update your favorites with the new ePortal link - <https://ePortal.MolinaHealthcare.com>**.

## Protecting PHI

**Please double check to be sure you are protecting PHI.** Don't forget to double check the fax number listed on the Molina Healthcare Claims Reconsideration Request Form and Service Request Form for Prior Authorization, and make sure that all emails with PHI are sent secure.

## Pediatric Psychiatry Network

**The Ohio Department of Mental Health and provider organizations across the state have launched Pediatric Psychiatry Network, an easy-access consultation and support service for primary care physicians.** The network helps primary care doctors deliver and coordinate care for Ohio's youth by providing timely and direct answers to questions regarding mental health diagnosis and treatment. To request a consultation, call 1-877-PSY-OHIO or complete a request form at [www.pedpsychiatry.org](http://www.pedpsychiatry.org). This phone number is for doctor use only. Family members needing access to psychiatry support should contact their primary care physicians.

## Vaccination Reimbursement

**The Ohio Medicaid fee schedule for vaccinations has moved to Ohio Administrative Code 5101:3-4-12 under the Appendix A and B fee schedules.** Molina Healthcare covers all vaccine codes covered by Ohio Medicaid. The reimbursement for members 0-18 years is \$10.00. For members 19 years of age and older, the reimbursement is consistent with the listing on the vaccine fee schedules. Any contract rate adjustment will be applied during claims adjudication.

## MITS Training Sessions

**Timely, accurate, current, and historical eligibility and demographic information for Medicaid recipients will be available in the new Medicaid Information Technology System (MITS) and MITS Web Portal coming in December 2010!** Ohio Medicaid in partnership with Hewlett-Packard (HP) will be conducting provider training in preparation for the implementation of MITS throughout the state, at onsite locations and through web-based training. For details, go to [www.seeuthere.com/hp/Ohio\\_MITS\\_Training\\_Workshops](http://www.seeuthere.com/hp/Ohio_MITS_Training_Workshops).

## HEDIS Reports

Molina Healthcare uses HEDIS (Healthcare Effectiveness Data and Information Set) scores to see if our members are getting needed services and to set goals for improving our members' utilization of preventive care.

**Molina Healthcare believes it is important to share HEDIS rates with our contracted providers so that we can work together to improve the health of our members, your patients.**

### *Report: Acute Low Back Pain*

Acute low back pain without complications is usually benign and self-limiting and does not necessitate early imaging studies, such as X-ray, MRI or CT scans.

- *American College of Radiology (ACR) National Guidelines Clearinghouse – Low Back Pain, 2009*

Molina Healthcare monitors the use of imaging studies within 28 days of an initial primary diagnosis of low back pain. The 2009 HEDIS rate shows a decrease from the initial 2007 rate. The NCQA score is significantly lower than the NCQA 75<sup>th</sup> national percentile for Medicaid HMO plans.

| HEDIS Measure  | 2007 Rate | 2008 Rate | 2009 Rate | NCQA 75 <sup>th</sup> Percentile |
|--|-----------|-----------|-----------|----------------------------------|
| No imaging within 28 days of initial low back pain diagnosis | 73.10%    | 68.42%    | 70.40%    | 83.00%                           |

### *Report: Cholesterol Management for Patients with Cardiovascular Conditions*

Aggressive lowering of cholesterol after a cardiac event can result in a 31% reduction in rates of fatal and nonfatal heart attack and a 21% reduction in all causes of death.

- *Heart Disease and Stroke Statistics, 2008*

Molina Healthcare monitors cholesterol management for members with cardiovascular conditions. Scores show improvement in cholesterol management over the past few years; however, there is still opportunity for improving rates of LDL-C screening and LDL-C control.

| HEDIS Measure                    | 2008 Rate | 2009 Rate | NCQA 75 <sup>th</sup> Percentile |
|----------------------------------|-----------|-----------|----------------------------------|
| Annual LDL-C Screening Performed | 67.53%    | 79.16%    | 82.00%                           |
| LDL-C Controlled (<100 mg/dL)    | 35.06%    | 43.90%    | 46.60%                           |

HEDIS<sup>®</sup> is a registered trademark of the National Committee for Quality Assurance.

## Questions?

If you have any questions, please call Molina Healthcare's Provider Services Department at 1-800-642-4168 (TTY: 1-800-750-0750 or 711). Representatives are available to assist you from 8:00 a.m. to 5:00 p.m., Monday through Friday.