Children with Special Health Care Needs

As part of ongoing efforts to boost quality of care and improve long-term health outcomes, Ohio Medicaid is moving ahead with its plan to bring managed care to Children with Special Health Care Needs (CSHCN), effective July 1. Roughly 37,000 children who currently receive their benefits through Medicaid Fee for Service will now be eligible for enrollment in one of five managed care plans (MCPs). The transition to managed care will provide more families with coordinated, personalized health care services for the specific needs of their children. For more information, visit: http://jfs.ohio.gov/ohp/bmhc/transition.stm.

The following Medicaid populations will be excluded from enrolling in a MCP: children currently on a Medicaid waiver, children currently institutionalized, children eligible for both Medicaid and Medicare, and children on Medicaid who currently have a spend-down.

Important Enrollment Period Information

Medicaid consumers statewide, including CSHCN, can choose Molina Healthcare as their managed care plan (MCP) as early as April. Medicaid consumers have the right to choose the MCP that is best for their family. Consumers can make a MCP selection by calling the Ohio Medicaid Hotline at 1-800-324-8680 (TTY 1-800-292-3572), or visiting www.ohiomh.com. If a consumer does not choose a MCP during the enrollment period, one will be chosen for him or her.

Medicaid Reprocurement

5/02/13 – Ohio Medicaid mails Open Enrollment Notice to all ABD and CFC eligibles in the West Region
5/09/13 – Ohio Medicaid mails Open Enrollment Notice to all ABD and CFC eligibles in the NE Region
5/16/13 – Ohio Medicaid mails Open Enrollment Notice to all ABD and CFC eligibles in the Central/SE Region
  - All existing MCP members are allowed to change MCPs or remain with their current MCP.
  - The Open Enrollment Period runs from May through November 2013.
5/22/13 – All AmeriGroup and WellCare members from the West and Northeast are disenrolled and sent an enrollment notice requiring them to select another MCP.
6/10/13 – AmeriGroup and WellCare members who do not select another MCP will be assigned to a MCP.
7/01/13 – ABD and CFC eligibles become active members of their chosen or assigned MCP.

Children with Special Healthcare Needs (CSHCN)

3/15/13 – Ohio Medicaid mailed a notification that children will move from Medicaid Fee for Service to a MCP
3/28/13 – CSHCN Enrollment Notice mailed to families requiring them to select a MCP. CSHCN members can begin to select a MCP.
4/15/13 – Those consumers who do not voluntarily select a MCP will be assigned to a MCP.
7/01/13 – CSHCN become active members of their chosen or assigned MCP.

If a Medicaid consumer has questions about Molina Healthcare, please refer them to Member Services at 1-800-642-4168 or for hearing impaired TTY/Ohio Relay 1-800-750-0750 or 711. Representatives are available from 7 a.m. to 7 p.m. Monday through Friday.

Strep Test Policy Change

Effective Feb. 4, 2013, Molina Healthcare will no longer bundle the Rapid Strep Antigen Test (code 87081) and Strep Throat Culture (code 87880) when billed for the same date of service by the same provider. This

means that those services will now pay as two separate and distinct procedures. Molina Healthcare will adjust claims if these edits were applied on or after a claims processing date of Feb. 4, 2013.

Help Us Help Our Members

In an effort to educate our members about the importance of preventive care appointments, Molina Healthcare distributes educational material, encourages members to make appointments with their providers, and rewards members when they take action to get the care they need. We also have provider-focused programs that distribute incentives for scheduling appointments and providing preventive care.

Your input is a valuable resource. If you have ideas on how we can assist you with ensuring our members receive recommended preventive services, please contact Quality Improvement Intervention Specialist Lisa Baird at 1-800-642-4168 ext. 212011 or Lisa.Baird@MolinaHealthcare.com.

Advanced Imaging Unit

In February 2013, Molina Healthcare's newly developed Advanced Imaging Unit began completing Prior Authorization (PA) reviews for all high-tech outpatient elective diagnostic imaging procedures. Molina Healthcare has implemented improvements to help alleviate delays for a quicker response to PA requests. We are confident that the implementation of this team will benefit our members and providers.

Preschool Vision Testing

Written by: Stephanie Koscher, Director of Marketing & Community Services, Prevent Blindness Ohio

Preschoolers are energetic, inquisitive, eager and fun – but can they see? Prevent Blindness Ohio wants the answer to that question to be "YES!"

Vision disorders, including amblyopia, strabismus, and significant refractive errors, are prevalent among young children, and have been targeted as a key issue by the U.S. Department of Health and Human Services. Regular vision screening within the medical home is widely accepted as good medical practice, and should be occurring at all well child checkups for children 3 to 5 years old and children of school age.

Prevent Blindness Ohio offers **free** preschool vision screening training to health care providers. Training sessions are held in various locations throughout the state, and can be scheduled for staff at primary care offices. Training includes information on childhood eye diseases and disorders, instruction on how to perform stereopsis and distance visual acuity, and a sample referral and follow-up resources. Each certified screener is eligible for free vision screening equipment, including the Lea Symbols chart and light box, the Random Dot E stereopsis test and an assortment of children's vision care resources and brochures.

Prevent Blindness Ohio, founded in 1957, is Ohio's leading volunteer nonprofit public health organization dedicated to preventing blindness and preserving sight. Prevent Blindness Ohio serves all 88 counties, providing direct services to more than 800,000 Ohioans annually and educating millions of consumers.

For more information and a list of upcoming training sessions, visit www.wiseabouteyes.org or contact Wendy Klein at 1-800-301-2020, ext. 103 or wendyk@pbohio.org.

Commitment to Healthy Members and Quality Services
Appropriate Treatment for Children with Upper Respiratory Infection (URI)

Molina Healthcare annually monitors the percentage of members 3 months to 18 years of age who received a sole diagnosis of URI and were not dispensed an antibiotic treatment.

HEDIS® Measure	2011 Rate	2012 Rate	Goal*
Appropriate Treatment for Children with URI	81.29%	**79.50%**	**92%**

*National NCQA 75th percentile for Medicaid HMO plans.
HEDIS® is a registered trademark of the National Committee for Quality Assurance (NCQA).

Improvement Strategies
- Include all primary and secondary ICD-9 diagnosis codes when submitting claims to ensure that antibiotic treatment is supported.
- Use flow sheets to promote better adherence to guidelines when assessing and treating URI.
- Explain home remedies and appropriate over-the-counter medications that may offer symptom relief.

Tools Available
- Preventive Health Guidelines, Clinical Preventive Guidelines, and HEDIS Coding Help Sheets for Children are provided at www.MolinaHealthcare.com.
- Visit the American Academy of Pediatrics at http://brightfutures.aap.org/clinical_practice.html.

Important Reminders

Auto-Approval for Prior Authorizations (PA) System Now Live
Molina Healthcare of Ohio implemented Clear Coverage™, a web-based application that can be accessed through the Molina Web Portal. Clear Coverage™ allows Molina Healthcare providers to enter a PA service request and receive an automatic authorization for specific services. Self-training is available in the Molina Web Portal, or you may request in-person training from your External Provider Relations Representative.

Speech Therapy, Hysterectomies Require Prior Authorization effective March 1, 2013
Molina Healthcare has updated the 2013 PA list of services. All speech therapy services after the initial evaluation is completed, and all hysterectomies, now **require** PA for a medical necessity review. Once approved, hysterectomy claims cannot be paid until the appropriate Ohio Department of Job and Family Services (ODJFS) Consent Form, available on our website, has been received by Molina Healthcare.

New Data Provided in 271 Eligibility Benefit Response Transactions
Trading Partners who initiate 270 eligibility inquiries to Emdeon for Molina Healthcare members will receive the primary health insurance coverage information, in addition to the eligibility verification information, in the 271 eligibility response. Take advantage of this newly provided data and remind Molina Healthcare members to bring all health insurance cards to their appointments. Claims should be directed to the primary carrier prior to billing Molina Healthcare.

Fighting Fraud, Waste and Abuse
Proper member identification is vital to reduce fraud, waste and abuse (FWA) in government health care programs. The best way to verify a member's identity is to obtain a copy of the member's ID card and a form of picture ID. If a photo ID cannot be provided, confirm the member's age by asking for date of birth. Do you have suspicions of member or provider fraud? The Molina Healthcare AlertLine is available to you 24 hours a day, seven days a week, even on holidays at 1-866-606-3889. Reports are confidential, but you may choose to report anonymously.

Join our Email Distribution List and Connect with Us
To receive this bulletin via email, please email us the provider group name, TIN, service location address, contact name, contact phone number and email address to ProviderServices@MolinaHealthcare.com.

Connect with Us. Molina Healthcare is on Facebook and Twitter. Like us at www.facebook.com/MolinaHealth and follow us at www.twitter.com/MolinaHealth. Email us your Facebook URL and Twitter handle at ItMatters@MolinaHealthcare.com so we can like your Facebook page and follow you on Twitter, too.

Questions?
If you have any questions, please call Molina Healthcare's Provider Services at 1-800-642-4168. Representatives are available to assist you from 8 a.m. to 5 p.m. Monday through Friday.