HEDIS® Tips:
Follow-Up After Emergency Department Visit for Mental Illness (FUM)

MEASURE DESCRIPTION

The percentage of emergency department (ED) visits for members 6 years of age and older with a principal diagnosis of mental illness or intentional self-harm, who had a follow-up visit for mental illness. Two rates are reported:

1. The percentage of ED visits for which the member received follow-up within 30 days of the ED visit (31 total days).

2. The percentage of ED visits for which the member received follow-up within 7 days of the ED visit (8 total days).

USING CORRECT BILLING CODES

Codes to Identify Follow-up Visits

Description	Codes
Follow-up Visits	**ICD-10PCS:** GZB0ZZZ-GZB4ZZZ **CPT®:** 90791, 90792, 90832-90834, 90836-90840, 90845, 90847, 90849, 90853, 90875, 90876, 98960-98962, 99078, 99201-99205, 99211-99215, 99217-99223, 99238, 99239, 99241-99245, 99341-99345, 99347-99355, 99381-99387, 99391-99397, 99401-99404, 99411, 99412, 99510 **Transitional Care Management Visits:** 99496 (only for 7-day indicator), 99495 (only for 30-day follow-up indicator) **Telehealth Modifier:** 95, GT **HCPCS:** G0155, G0176, G0177, G0409- G0411, G0463, H0002, H0004, H0031, H0034-H0037, H0039, H0040, H2000, H2001, H2010-H2020, M0064, S0201, S9480, S9484, S9485, T1015 **UB Rev (visit in a behavioral health setting):** 0100, 0101, 0110-0114, 0116-0124, 0126-0134, 0136-0144, 0146-0154, 0156-0164, 0167, 0169, 0170-0174, 0179, 0190-0194, 0199-0204, 0206-0214, 0219, 0513, 0900,0902-0905, 0907, 0911-0917, 0919, 1000-1002 **UB Rev (visit in a non-behavioral health setting):** 0510, 0515-0517, 0519-0523, 0526-0529, 0982, 0983

HOW TO IMPROVE HEDIS SCORES

❑ Schedule follow-up appointments with 7 days of ED discharge with a mental health practitioner before the patient leaves the hospital to reduce the likelihood of a preventable ED visit or hospital admission. Contact Molina case management if assistance is needed to obtain follow-up appointment.

❑ Conduct follow-up phone calls with the patient 24 to 72 hours after discharge to verify appointments are scheduled and address additional needs the patient may have.

❑ Assist the patient with navigation of the health system to lessen the impact of barriers, such as using their transportation benefit to get to their follow-up appointment.

❑ Ensure your patient has an understanding of the local community support resources and what to do in an event of a crisis.

❑ Review medications with patients *(and/or parent/caregiver as appropriate).* Educate your patient on the importance of taking their medication(s) and appropriate frequency.

❑ Follow-up visits must be supported by a claim, encounter or note from a healthcare practitioner's medical chart in order to count toward the measure.

❑ Provide information about the importance of monitoring their emotional well-being and following up with their mental health practitioner.

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