

Medicaid Provider Notification: HHSC Electronic Visit Verification (EVV)

HHSC EVV Notice: Despite Recent Vendor Disruption, EVV Remains Mandatory in Texas

The recent disruption experienced by providers using the CM2000 EVV system has left some individuals/ members and attendants to think that EVV no longer is required in Texas. That is not correct.

If you provide attendant-like services in one of the programs at the end of this notice, you must participate in EVV.

What Should Providers Do?

Providers should share the March 2015 “[Letter to Individuals Receiving Services Subject to Electronic Visit Verification \(PDF\)](#)” with individuals/members and attendants as a reminder of the EVV mandate. [The letter also is available in Spanish \(PDF\)](#).

In addition, providers who were using CM2000 should use paper time sheets or other supporting documentation that meet program policy requirements while selecting and transitioning to a new EVV system.

Vendor Demonstrations

Providers who were using CM2000 have until October 30, 2015 to choose a new vendor. Vendor demonstrations are taking place around the state through October 20, 2015. [Visit the EVV News and Announcements page for more information.](#)

When choosing a new EVV vendor, providers will need to use the revised [Medicaid Electronic Visit Verification Provider Systems Selection form](#).

Email questions to: Electronic_Visit_Verification@hhsc.state.tx.us.

Programs That Must Participate in EVV

Managed Care

- STAR+PLUS and STAR Health programs and Dual Eligible Integrated Care Demonstration
 - Personal assistance services (PAS) and personal care services (PCS) provided in the home and in the community
 - In-home respite care
 - Community First Choice (CFC) Services: habilitation and PAS

HHSC fee-for-service

- Comprehensive Care Program (CCP)
 - Personal care services (PCS) provided in the home and in the community

DADS fee-for-service

- Community Living Assistance and Support Services (CLASS)
 - Residential habilitation and in-home respite services
 - CFC services provided in the home and in the community for CLASS individuals beginning June 1, 2015
- Medically Dependent Children Program (MDCP)
 - In-home respite services and flexible family support services
- Community attendant services (CAS)
- Family care (FC)
- Primary home care (PHC)