



Provider Agency Score Card Notification:

3/11/2016

Dear Molina Provider:

Molina will soon begin issuing provider scorecards to all provider agencies subject to Electronic Visit Verification requirements. This scorecard will be used in the evaluation of the agency's performance with respect to attainment of minimum required compliance plan scores.

As a reminder, providers are required to maintain a 90% Provider Compliance Plan score per review period (3 months). This score is measured quarterly and can be calculated by adding the **visits auto verified** to the **visits verified** (preferred reason codes) and dividing the total by the **total visits** for that review period.

The scorecard displays each agency's raw score as well as a comparison of the agency's score to that of other similar providers. Providers who fail to achieve a compliance plan score of at least 90 percent may be subject to any or all the following disciplinary actions:

- requirement to develop and submit a corrective action plan,
- assessment of liquidated damages,
- imposition of contract actions.

We have attached a sample scorecard and description of the data it contains for your review. Please see the Molina EVV Compliance Plan for a full description of all compliance requirements.

If you have questions, please contact the EVV Provider Services Team at MHTXEVV@molinahealthcare.com.

Sincerely,

Molina Healthcare of Texas



EVV Scorecard Description

- Provider Name
- QNXT ID#
- The provider NPI #

Under the Monthly Visits section, you will find your Compliance Score, highlighted in green or red, depending on your score. In addition, Molina will provide a breakdown of your visit maintenance totals, showing the percentage of manual entries and non preferred reason codes.

The scorecard also shows how your agency ranks against all other Molina EVV providers, for both the compliance score and use of non preferred reason codes.

We hope that you will find the information on this scorecard valuable. Molina is committed to educating providers that fall below the compliance threshold and providing feedback on areas for improvement. It is our goal to collaborate with our providers in order for all providers to achieve and maintain a compliance score of 90% or greater.

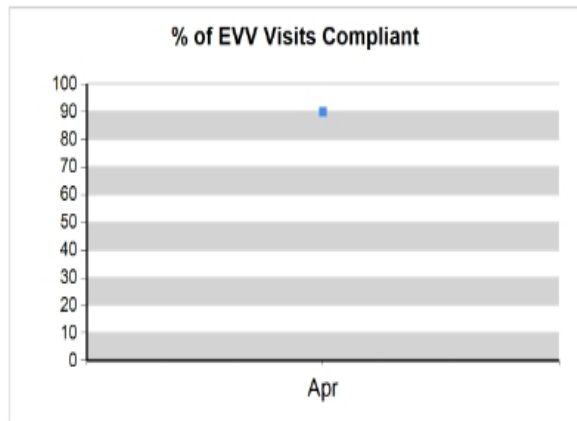
If you have any questions or concerns, please contact to our Molina EVV Provider Services team at MHTXEVV@molinahealthcare.com

EVV Provider Compliance Scorecard



QNXT ID: 
 NPI: 

	Target	Frequency	Apr 2016	Total
Monthly Visits				
# of Actual Visits		Monthly	20	20
# of Visit Auto Verified & Visits Verified Preferred		Monthly	18	18
Compliance Score %	90%	Monthly	90%	90%
Maintenance				
# of Actual Visits		Monthly	20	20
# of Visits Verified Preferred		Monthly	9	9
# of Visits Verified Non Preferred		Monthly	0	0
% of Preferred Visit Maintenance Entries	5%	Monthly	45%	45%
% of Non-Preferred Visit Maintenance Entries	5%	Monthly	0%	0%



Peer Comparison

Currently, as compared to all Molina EVV Providers, you are ranked in the 84 percentile for visit maintenance

Currently, as compared to all Molina EVV Providers, you are ranked in the 49 percentile for non-preferred visit maintenance