



Re: Molina’s Vendor for Incontinence Supplies Effective May 1, 2020

Dear Provider:

Molina Healthcare of Texas is committed to giving your patients the care and services they need to stay healthy. To continue providing your patients with high quality incontinence services and supplies, Molina has moved to the following provider for all covered incontinence services:

Longhorn Health Solutions

11310 W Hwy 290

Austin, TX 78737

www.longhornhealth.com

877-394-1860

We are excited to work with this quality provider to supply all incontinence services and supplies. Longhorn provides each member with a personal Continence Coach who ensures the member has an appropriate product that is comfortable to wear and does not leak. Longhorn is known in Texas for lowering the number of members who experience skin breakdown, urinary tract infections, and falls by supplying the highest quality of services and supplies.

Longhorn will begin providing incontinence services and supplies on [Effective Date]. You/your patients do not need to do anything to ensure your patients start receiving their supplies from Longhorn.

As a result of this transition, you can communicate directly with Longhorn and will no longer need to provide clinical information to Molina. This also includes any requests for overages. In addition, you will no longer need to complete and submit Title XIX Paperwork to Molina beginning May 1, 2020.

“Incontinence supplies” include the HCPCS codes in the following table.

HCPCS	DESCRIPTION
A4335	INCONTINENCE SUPPLY; MISCELLANEOUS –WIPES
A4520	INCONTINENCE GARMENT ANY TYPE EACH
A4554	DISPOSABLE UNDERPADS, ALL SIZES
A6250 UA	INCONTINENCE SUPPLY; BARRIER CREAM
T4521	ADLT SIZED DISPBL INCONT PROD BRF DIAPER SM EA
T4522	ADLT SIZED DISPBL INCONT PROD BRF DIAPER MED EA
T4523	ADLT SIZED DISPBL INCONT PROD BRF DIAPER LG EA
T4524	ADLT SZD DISPBL INCONT PROD BRF DIAPER X-LG EA
T4525	ADLT SZD DISPBL INCONT PROD UNDWEAR PULLON SM EA
T4526	ADLT SZD DISPBL INCONT PROD UNDWEAR MED EA
T4527	ADLT SZD DISPBL INCONT PROD UNDWEAR PULLON LG EA
T4528	ADLT SZD DISPBL INCONT PROD UNDWEAR XTRA LG EA
T4529	PED SZD DISPBL INCONT PROD BRF DIAPER SM MED EA
T4530	PED SZD DISPBL INCONT PROD BRF DIAPER LG SZ EA

T4531	PED SZD DISPBL INCONT PROD UNDWEAR SM MED EA
T4532	PED SZD DISPBL INCONT PROD UNDWEAR PULLON LG EA
T4533	YOUTH SIZED DISPBL INCONT PRODUCT BRF DIAPER EA
T4534	YOUTH SZD DISPBL INCONT PROD UNDWEAR PULLON EA
T4535	DISPBL LINER SHIELD GUARD PAD UNDGRMNT INCONT EA
T4536	INCONTPRODPROTVE UNDWEAR PULLON REUSBL SIZE EA
T4539	INCONTINENCE PRODUCT DIAPER BRF REUSABLE SIZE EA
T4541	INCONTINENCE PRODUCT DISPOSABLE UNDPAD LARGE EA
T4542	INCONTINENCE PRODUCT DISPBL UNDPAD SMALL SIZE EA
T4543	ADULT SIZE DISP INCONTINENCE PROD ABOVE XL EA
T4544	ADULT SIZE DISPBL INCONT PULLUP ABVE EXTRA LG EA

If you have questions about this transition, you can call Molina Provider Services at (855) 322-4080. We can take your call Monday to Friday from 8:00 a.m. – 5:00 p.m., central time.

Thank you for your participation with Molina.

Sincerely,

Carol M. Dobosh

VP, Network Strategy and Service