



Have questions about benefits and covered services or available trainings? Need help with an authorization or finding your patient a special type of doctor?

Molina is here to help.

Online Provider's Portal: <https://provider.MolinaHealthcare.com/Provider>

- You can log on to Molina's Provider Portal to:
 - submit claims, authorization requests;
 - inquire about the status of your requests;
 - access member rosters and missing services requests; and
 - verify benefits and member eligibility

Provider Services Helpline: (855) 322-4080

- Provider Services representatives can help with:
 - claims status inquiries;
 - member eligibility;
 - benefit verification;
 - complaint and appeals status;
 - provider trainings and education; and
 - other provider questions.

Service Coordination Hotline: (866) 409-0039

- Service Coordination experts can help with:
 - authorizations;
 - services and supports;
 - coordination with your patient's other doctors; and
 - coordinating other resources.

Member Services Helpline: (866) 449-6849

- Member Services representatives can help with:
 - benefits or pharmacy questions;
 - finding or changing doctors;
 - ID cards; and
 - other member-related questions.

24-hour Nurse Advice Line: (888) 275-8750 (English)/ (866) 648-3537 (Spanish)

- Members can talk to a nurse 24 hours a day, 7 days a week.