



Just the Fax

A fax bulletin from Molina Healthcare of Utah • April 2018

MOLINA'S NEW DIRECT LINE FOR MEDICARE POST DISCHARGE TRANSITIONAL SERVICES

What is this new service?

In order to facilitate a quicker response to Medicare members who are discharging from facilities and need transitional authorizations such as Home Health, DME, etc..., we developed a dedicated fax line that will facilitate all of these requests".

This goal of this line is to provide determination within **24** hours of request receipt.

What is the new Fax #?

Molina Discharge Authorization FAX# **(844)834-2152**.

For inquiry updates call: (801) 858-0400 and ask for the Centralized Medicare Unit.

When can we begin using this new service?

This line is available beginning April 9, 2018.

Why is Molina providing this new direct line?

Molina Healthcare is committed to providing exceptional service to our members and providers. In order to facilitate a quicker response to Medicare and MMP members who are discharging from facilities and need transitional authorizations such as Home Health, DME, etc..., we developed a dedicated fax line that will facilitate all of these requests. This will enable Molina to provide determination within 24 hours of receipt of request.