

# Importance of coding accuracy

For Molina Complete Care (MCC) to provide the best care and services to our members, it is important for us to have a complete picture of their clinical profile. This starts with accurate coding.

## Why is coding accuracy important?

Accurate coding is critical in today's health industry. Coding is utilized for appropriate patient treatment, reimbursement, research, the basis of financial and clinical decision making and worldwide comparative trending. Each year, we audit and analyze the accuracy of reported codes to ensure the data is relevant and clinically validated.

## Who is responsible for coding physician services—the medical provider or the coder?

Legally, when a physician, physician assistant or nurse practitioner enroll in Medicare, Medicaid or commercial insurance, the practitioner signs an agreement attesting that accurate claims will be submitted. The practitioner is responsible for claims submitted under his or her NPI.

## How can we improve coding accuracy?

By conducting coding audits to ensure data is clinically validated and relevant, we can help improve coding accuracy. During the audit process, we will make sure all levels—Diagnostic Related Group (DRG) accuracy and overall coding accuracy are established. The audits will also reveal opportunities for provider training and process improvements that will ultimately result in a more efficient coding department with fewer errors, reduced denials and proper claim adjudication.

## How can MCC help with filing corrected claims?

MCC will provide the ICD office guidelines for coding along with the guidance from the Coding Clinic for the Centers for Medicare & Medicaid Services (CMS) to determine accurate code assignment.

**We're here to help you so you can focus on your patients. Call our Provider Representatives at 1-800-424-4524 or email [MCCVA-Provider@molinahealthcare.com](mailto:MCCVA-Provider@molinahealthcare.com).**



As more providers start using telehealth, it's important to remember to code telehealth visits correctly. The modifiers 95 and GT are defined as telehealth services rendered via interactive audio and video telecommunications system. For more information on specific codes visit [www.mccofva.com](http://www.mccofva.com).