



## QUICK REFERENCE GUIDE

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### ADDRESSES

<b>CLAIMS</b>	<b>Molina Healthcare of Washington Claims</b>
<b>EDI Payer ID Number = 38336</b>	<b>PO Box 22612</b>
	<b>Long Beach, CA 90801</b>

### TELEPHONE NUMBERS

<b>Main Office – Bothell, WA</b>	<b>Phone: (800) 869-7175 or (425) 424-1100</b>
<b>Nurse Advise Line (24-Hours)</b>	<b>Phone: (888) 275-8750</b>
<b>Member Services</b>	<b>Phone: (800) 869-7165 or (425) 424-1103 (TTY 711)</b>
<b>Interactive Voice Response System for current Member eligibility</b>	<b>Phone: (800) 869-7165 Option 1</b>
<b>Authorizations &amp; Hospital Admissions Notification</b>	<b>Phone: (800) 869-7185 or (425) 424-1109</b> <b>Fax: (800) 767-7188 or (425) 424-1161</b>
<b>Pharmacy Authorizations: The Molina Healthcare formulary is available at <a href="http://www.ePocrates.com">www.ePocrates.com</a> or <a href="http://www.molinahealthcare.com">www.molinahealthcare.com</a></b>	<b>Phone: (800) 213-5525</b> <b>Fax: (800) 869-7791</b>
<b>Provider Claims Inquiry</b>	<b>Phone: (800) 745-4044 or (425) 424-1108</b>
<b>Molina Healthcare must be notified at the time of admission or next business day for any Molina member admitted to Highline Hospital. Failure to notify Molina may result in denial of claims payment.</b>	

**All of the above information can also be found in the Molina Healthcare Provider Manual which is available online at:**

**[http://www.molinahealthcare.com/providers/wa/medicaid/manual/Pages/provider\\_manual.aspx](http://www.molinahealthcare.com/providers/wa/medicaid/manual/Pages/provider_manual.aspx)**