



Guide to IMC Provider Claims and Encounters Testing

Molina Healthcare would like to invite Medicaid providers to test claims and encounters in preparation for Integrated Managed Care (IMC).

Testing Setup

To initiate the setup required for testing, please complete and email the Testing Setup Form to IMCTesting@MolinaHealthcare.com. Once received, a representative from Molina will be in contact to discuss the testing information on the second page of this document.

Testing Setup Form		
Billing Provider Information	Name	
	National Provider Identifier (NPI)	
	Tax ID	
	Street Address	
	City, State & Zip	
Contact Information	Name	
	Title	
	Phone	
	Email	
Existing Clearinghouse		
Rendering Providers		
Include up to 5 rendering providers from each facility to perform testing.		
Name	NPI	

To finalize testing, the following steps must be complete:

- 1) Provider has submitted the standard roster template to MHWProviderInfo@MolinaHealthcare.com
- 2) Molina has configured the provider's contract and is ready for testing

Test Files

Clearinghouse

Molina partners with Change Healthcare (CHC) to provide clearinghouse services for electronic medical care claims and encounters.

Test Data Requirements

- Test scenarios should reflect the current scope of services you will be billing Molina starting July 1, 2020
- Scenarios must align with current HIPAA billing guidance and standards
- Only use prior 2019 Dates of Service (DOS) for test claims (e.g., on September 5, 2019, only submit claims for July 1 – September 5, 2019). Future DOS should not be used.
- Providers without Molina members should contact Molina for test member information.

Sending Test Files

For providers partnered directly with Change Healthcare:

- Login at client-support.changehealthcare.com
- Log a ticket to submit test files
- Once ticket is submitted, email the ticket number to IMCTesting@MolinaHealthcare.com

For providers partnered with a clearinghouse other than Change Healthcare:

- Contact your vendor to initiate and plan for testing
- Your vendor should facilitate the testing process with Change Healthcare and submit a ticket
- Once ticket is submitted, email the ticket number to IMCTesting@MolinaHealthcare.com

Detailed instructions can be found [here](#)

Questions

Any testing questions can be submitted to Molina at IMCTesting@MolinaHealthcare.com.

Thank you for your continued service to Molina members.