# Molina Healthcare of Arizona

Provider communication



June 27, 2025

Good Afternoon, Valued Providers,

Many of our Molina Healthcare providers are already using Availity Essentials™ to manage their administrative tasks—and we want to ensure your practice isn't left behind.

If you're not using Availity yet, now is the time to start.

Availity Essentials™ is our preferred provider portal, offering a fast, secure, and efficient way to handle critical transactions such as eligibility, claims, and authorizations—all from one place.

## Why Make the Switch?

Availity saves your staff time, reduces administrative burden, and gives you access to essential
tools:
□ Verify Eligibility & Benefits – Instantly view patient coverage and ID cards
□ Submit & Track Authorizations – For both medical and behavioral health
☐ Manage Claims – Submit, track, and appeal directly through the Claims & Payments tab
□ Access Remittance Advice – View and download with ease
□ Role-Based Access – Registration based on your team's responsibilities

## Ready to Get Set Up?

Start here:

Registration training site

### Need Help?

□ Availity Client Services: 1-800-AVAILITY (1-800-282-4548)
□ Technical Support: 1-800-973-3957
Support Hours: Monday – Friday, 8:00 AM – 8:00 PM ET

### Already using Availity?

That's great! Make sure your entire team is fully registered and taking advantage of all its features.

We're here to support your success—every step of the way. Sincerely,

Molina Healthcare of Arizona

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