

Molina Healthcare of Arizona

Provider communication



July 07, 2025

Good afternoon, Valued Providers,

Beginning in late July 2025, providers will have the option to submit SED identification and removal requests through the DUGless portal. While current procedures using the SED Identification & Removal Request form remain in place for now, AHCCCS is preparing to make the DUGless portal the required method of submission.

□ Effective October 1, 2025, use of the DUGless portal will be mandatory for all SED identification and removal requests.

We strongly encourage providers to begin using the portal as soon as it becomes available to allow time for training, troubleshooting, and a smooth transition. More information about the DUGless portal is available [here](#).

If you have questions or would like to schedule training for your staff, please contact Molina's System of Care team at:

□ mccaz-systemofcare@molinahealthcare.com

Thank you for your continued partnership and adaptability as we implement this important change.

Best regards,
Molina Healthcare of Arizona

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