



MolinaHealthcare.com

December 1, 2025

Dear Valued Provider:

This email is intended to serve as a reminder that AHCCCS has revised their AMPM 570 Provider Case Management Policy.

The prior version of [AMPM Policy 570](#), effective 02/12/2024, has been reinstated with revisions, including the additions of [Attachment B](#) & [Attachment C](#), which are required to report High Needs Case Management Provider and Adult Case Management Provider caseloads, respectively. **All providers who offer these levels of care are expected to use these AHCCCS developed attachments for the upcoming deliverable due January 5, 2026.**

Finally, [Attachment D](#) has been added for providers to utilize when submitting a provider case management ratio exemption request to the health plan.

If you have any questions regarding these changes, please contact Molina Healthcare of Arizona's System of Care department at mccaz-systemofcare@molinahealthcare.com for technical assistance.

Sincerely,
Molina Healthcare of AZ, Inc.