

A fax bulletin from Molina Healthcare of Michigan (MHM) • September 6, 2019

## Postponed Implementation Date for New Prior Authorization Requirements through eviCore

Molina Healthcare of Michigan (Molina) has postponed our original October 1, 2019 eviCore implementation date. **The new effective date will be January 1, 2020.**

MHM has contracted with eviCore healthcare (eviCore), an independent specialty medical benefits management company, to provide outpatient utilization management services. eviCore will manage prior authorization requests for the following specialized clinical services, effective for dates of service on or after **January 1, 2020**.

- Imaging and Special Tests
  - Advanced Imaging (MRI, CT, PET, Select Ultrasounds)
  - Cardiac Imaging
- Radiation Therapy
- Sleep Covered Services and Related Equipment
- Molecular and Genomic Testing

Molina and eviCore will continue to provide online web orientation sessions designed as outlined below and will be scheduling additional web orientation sessions as we move closer to the new **January 1, 2020** effective date.

Below are eviCore contact and resource information:

- eviCore main website is [www.evicore.com](http://www.evicore.com)
- eviCore Provider Resource site is <https://www.evicore.com/resources/healthplan/molina>
- eviCore dedicated Molina Call Center for prior authorization requests; inquiries regarding existing cases; changes to facilities or CPT codes: Phone (888) 333-8144
- eviCore Client Services assistance for provider questions or eviCore web support: Phone (800) 646-0418

### Web Orientation Sessions

Anyone wishing to attend one of the online web orientation sessions must register in advance. Each online web orientation session is free of charge and will last approximately one hour.

### **How to Register**

Please read the following instructions carefully to register for and participate in a session:

1. Once you have chosen a date and time, please go to <https://evicore.webex.com/>
2. Click on the "Training" tab at the top of the Web page
3. Click the "Upcoming" tab and find the date/time of the conference you wish to attend. All of the Provider Orientation Sessions will be named based on the specialty, e.g. **"Molina MI Imaging and Special Tests Provider Orientation."**
4. Click "Register" next to the session and enter the registration information.

After you have registered for a session, you will receive an e-mail containing the toll-free phone number and meeting number, conference password, and a link to the web portion of the conference. **Please keep the registration e-mail so you will have the link to the web conference and the call-in number for the session in which you will be participating.**

If you are unable to participate in a session at any of the times listed, you can obtain a copy of the presentation as well as other important documents at <https://www.evicore.com/resources/healthplan/molina>. Documents are available in PDF format. If you need Adobe Reader, you can download it at [www.adobe.com/products/reader/](http://www.adobe.com/products/reader/).

We hope you find the following times convenient. All session times are listed in Central and Eastern Time.

#### **Molina MI Imaging and Special Tests Provider Orientation**

Dates	Day of the week	Time
September 16	Monday	11:00 AM Central / 12:00 PM Eastern
September 27	Friday	1:00 PM Central / 2:00 PM Eastern
October 3	Thursday	11:00 AM Central / 12:00 PM Eastern
October 9	Wednesday	10:00 AM Central / 11:00 AM Eastern

#### **Molina MI Radiation Therapy Provider Orientation**

Dates	Day of the week	Time
September 18	Wednesday	11:00 AM Central / 12:00 PM Eastern
September 24	Tuesday	1:00 PM Central / 2:00 PM Eastern
September 30	Monday	10:00 AM Central / 11:00 AM Eastern
October 11	Friday	11:00 AM Central / 12:00 PM Eastern

#### **Molina MI Molecular and Genomic Testing Provider Orientation**

Dates	Day of the week	Time
September 19	Thursday	8:30 AM Central / 9:30 AM Eastern
September 25	Wednesday	9:30 AM Central / 10:30 AM Eastern
October 1	Tuesday	9:30 AM Central / 10:30 AM Eastern
October 7	Monday	12:00 PM Central / 1:00 PM Eastern

#### **Molina MI Sleep Covered Services and Related Equipment Provider Orientation**

Dates	Day of the week	Time
September 20	Friday	9:00 AM Central / 10:00 AM Eastern
September 26	Thursday	3:30 PM Central / 4:30 PM Eastern
October 2	Wednesday	3:30 PM Central / 4:30 PM Eastern
October 8	Tuesday	10:00 AM Central / 11:00 AM Eastern

Providers who have questions, concerns or would like additional information about eviCore may contact Provider Services at [MHMProviderServicesMailbox@MolinaHealthCare.Com](mailto:MHMProviderServicesMailbox@MolinaHealthCare.Com).

Thank you for your commitment to Molina members.