

Supporting Our Provider Partners Through  
Communication and Collaboration



## Passport Partnering with Better Health Medical Supplies, Equipment, and Appliances (MSEA) Support

**DATE:** May 13, 2025

**FROM:** Passport by Molina Healthcare

**TO:**

All       Primary Care       Specialist Care       Hospital/Facility  
 Ancillary       Behavioral Health

**LINE OF BUSINESS:**

All       Medicaid       Medicare       Marketplace

**BACKGROUND:**

Passport by Molina Healthcare (Passport) has partnered with Better Health to provide supplies to a select group of members for ostomy, urology, and wound care. Better Health is a Medical Supplies, Equipment, and Appliances (MSEA) provider and also provides peer coaching and education for Members with ostomies, urology, or complex wounds co-occurring with certain behavioral health conditions.

This partnership was established to help our Members receive education and support around Medical Supplies, Equipment, and Appliances (MSEA) which can prevent unnecessary emergency room visits caused by overuse of supplies and complications. Better Health will provide the supplies, member education, and support.

Passport will provide Better Health with a list of members to outreach, and members may choose to sign up with Better Health's services.

# Provider eNEWS

NEWS FOR THE NETWORK

Supporting Our Provider Partners Through  
Communication and Collaboration



## PROVIDER ACTION NEEDED:

To learn more about Better Health, please visit their website at [joinbetter.com](https://joinbetter.com)  
or contact (415) 475-8444 to speak to someone from their team

## QUESTIONS:

For questions, please call the Provider Contact Center at (800) 578-0775 or reach out to your  
[Provider Services Representative](#).