

Molina Marketplace Training Module FAQs/Troubleshooting

Issue	Solution	Example
"The course does not play at all."	Be sure you are using the latest version of Flash Player (version 10 or higher).	
"The course seems to be stuck and/or the music stops."	The course may have paused. Simply click the Play button at the bottom-right of the screen.	U - (1)
"I clicked a link to view a document, but I can't see it."	Depending on your internet browser settings, the document will open in a new window or in a new tab in your browser.	* Shiftip Coudinar reclinate with . 🗶 Shiftip Mouthor molineheading are
"The module does not open when I click the link."	Right-click the course, then click Save Target As to save a copy to your computer.	arketplace Broker Training, you' e acknowledgement letter locate MPBrokerSupport@MolinaHealt • Molina Marketplace - Module

200 Oceangate, Suite 100 | Long Beach, CA 90802