Molina Marketplace
Training Module FAQs/Troubleshooting

Issue	Solution	Example
"The course does not play at all."	**Be sure you are using the latest version of Flash Player (version 10 or higher).**	
"The course seems to be stuck and/or the music stops."	**The course may have paused. Simply click the Play button at the bottom-right of the screen.**	
"I clicked a link to view a document, but I can't see it."	**Depending on your internet browser settings, the document will open in a new window or in a new tab in your browser.**	
"The module does not open when I click the link."	**Right-click the course, then click *Save Target As…* to save a copy to your computer.**	