



# Electronic Funds Transfer (EFT)

## Benefits of EFT

- Providers get **faster payment** (processing can take as little as 3 days from submission)
- Providers can search for a historical Explanation of Payment (EOP) by claim number, member number, etc.
- Providers can view, print, download and save a PDF version of the EOP for easy reference with no paperwork to store
- Providers can have files routed to their File Transfer Protocol (FTP) and their associated Clearinghouse
- Electronic Funds Transfers ensure **HIPAA compliance**
- Electronic Funds Transfers **eliminates mailing time** and money reaches Providers **faster**

## EFT Enrollment Information

The easiest way to enroll in EFT/835s is through the Change Healthcare ProviderNet at <https://provider.net.adminisource.com>. Change Healthcare ProviderNet's online registration process will allow you to enter your office locations, and depository accounts to begin receiving faster payments.

Log onto Molina Healthcare's Provider Services Web Portal at <https://Provider.MolinaHealthcare.com> for additional registration instructions.

## FAQ

### **Do I get charged for using ProviderNet?**

No, this is a free service for you.

### **How long does it take for pre-note approval?**

Approval can take up to 10 calendar days.

### **Can I set up multiple users on my account?**

Yes, the User Administration feature can be used to add and maintain users and their permissions.

### **How long does it normally take for the EFT payment to get applied to my bank account?**

For verified bank accounts, the money is transferred within 24 hours of Molina Healthcare's payment process.

### **How do I view my EOPs that are associated with the EFT payment?**

The EOPs are available to view and download on the ProviderNet website and EOP PDFs will remain online for up to 24 months after original payment.

### **What if I have a Clearinghouse that manages my payables?**

If your Clearinghouse is already activated with ProviderNet, you can set up connectivity with them to receive your EDI 835 files. If they are not, then contact them to get set-up; it is free to the Clearinghouse and to the provider.

### **What if I still have questions?**

More information is available at our website <http://www.MolinaHealthcare.com/OhioProviders>. You may also call or email us using the contact information below.

Electronic Funds Transfer

1-866-409-2935

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Molina Healthcare of Ohio

Payer ID: 20149