

Provider Memorandum

Molina Partners with Change Healthcare to Implement Coding Advisor Program

As of June 1, 2019, Molina Healthcare of Illinois (Molina) is implementing a new Coding Advisor program as part of a partnership with Change Healthcare. The goal of Coding Advisor program is to reduce and prevent evaluation and management billing errors for providers.

Participation with Change Healthcare and in the Coding Advisor program is automatic and free for Molina providers.

About the Coding Advisor Program

According to Molina internal data, evaluation and management (E/M) coding make up a high percentage of billing errors. These errors are due to the complexity of determining which level of CPT code appropriately reflects the type of visit.

The Coding Advisor Program will monitor billing practices and send status reports periodically. Change Healthcare may contact providers to help clear up coding discrepancies. The Coding Advisor program will review the use of E/M codes, psychotherapy assessments and the billing of modifier 25. The Coding Advisor Program aims to:

- Maximize coding efficiency and accuracy and provide education for providers on correct billing practices.
- Provide useful data insights to assist providers.
- Reduce the burdens associated with traditional audits

All correspondence will be sent to providers directly from Change Healthcare.

Next Steps

Starting June 1, 2019, Coding Advisor will begin conducting an outreach campaign to qualifying providers. This campaign may include notification letters and education-based phone calls.

Questions

If you have questions, please call Change Healthcare Coding Advisor Customer Support at (844) 592-7009, and select option 3.