

EVV Billing Update

- Claims without a “match” will be denied up front.
- Molina will continue to compare that denied claim with the incoming transaction files on a weekly basis.
- If during the 60 day visit maintenance period, a match is located; that claim will be processed.
- If your claim was denied for “EVV validation match” and you have completed your visit maintenance, our system will catch your claim during the next “sweep” and be processed.
- In order to ensure a proper match during your first submission:
 - Ensure your maintenance is current/ updated prior to submitting claims in order to ensure a proper match (allowing 72 hours from the time visit maintenance was completed until you submit your claim).
 - Review the amount of units billed, with the amount of units verified in your EVV vendor system to see if these match.
 - Verify that the modifiers you billed match the modifiers input in your EVV vendor system. If a match was not located then these claims would be denied.

As a reminder, there can be up to a 72 hour lag time from the time visit maintenance is done in the EVV vendor system until it is visible in the payer system. Please ensure you take that into account when submitting your claims.