

Order Small Alternative Devices Electronically Beginning May 1, 2018

HHSC is streamlining the SAD request process. Provider agencies will now be able to order SADs electronically through the DataLogic Vesta EVV vendor system, eliminating the requirement to complete a SAD Agreement form and the requirement for individual and member signatures to order a SAD.

The new eSAD process is effective May 1, 2018 and will allow provider agencies to:

- Order a new or replacement SAD
- Order additional zip tie(s)
- Track SAD and zip tie order(s)
- Manage, assign and un-assign SADs
- Manage shipping addresses

This new electronic ordering process will help reduce the number of rejected SAD requests due to missing or incorrect information. The EVV system will also auto-populate the following information from the client record on the eSAD order request:

- Client Name
- Medicaid ID
- DOB
- Client address
- Payor
- Program

Please contact DataLogic Vesta at info@vestaevv.com for questions regarding the eSAD ordering process.

Please contact HHSC EVV Operations at Electronic_Visit_Verification@hhsc.state.tx.us for questions regarding this notice.