



Attention EVV Providers – Changes to EVV Related Claims Effective September 1, 2019

Beginning September 1, 2019, EVV relevant claims will be subject to the EVV claims matching process through TMHP to confirm that a service visit occurred prior to payment of a claim.

Providers must ensure that they can bill claims directly to TMHP prior to September 1, 2019. EVV relevant claims that are submitted to Molina Healthcare of Texas after September 1, 2019 will be denied with a remittance note stating that the claim must be submitted to TMHP. For additional information on submitting claims through TMHP, please reach out to TMHP directly.

Additionally, beginning September 1, 2019, providers must submit EVV relevant claims by single date of service. **Molina will no longer accept claims submitted with a range of service dates which is also known as span dates of service billing.**

MCO-only enrolled providers, who are not enrolled with TMHP and who submit EVV-relevant-services for Long-Term Services and Supports have two options for submitting claims to TMHP.

1. Use a third-party claim submitter to submit claims on the provider's behalf to the TMHP C21 claims management system through Electronic Data Interchange (EDI).
2. Submit claims directly to the TMHP C21 system through EDI.

Molina Healthcare of Texas will adhere to the following:

- Claims not submitted according to the guidelines (Single Date) will be denied.
- Claims submitted without a matching EVV visit transaction for the specified date(s) of service will be denied.
- Molina Healthcare of Texas will no longer pay any unmatched claims.

For additional information, please contact Molina's EVV/Home Health team at mhtxevv@molinahealthcare.com. You can also visit www.molinahealthcare.com, select "I'm a Provider," and click on Updates and Events for additional EVV specific information.