

# Medicaid Transitions **Provider Notifications**

## Intellectual and Developmental Disability (IDD) Waivers: Acute Care Services Only

Beginning September 1, 2014, providers currently using Electronic Visit Verification (EVV) for attendant-like services provided in the Department of Aging and Disability Services (DADS) Community Based Alternatives (CBA) and Primary Home Care (PHC) programs that are no longer under contract with DADS and have transitioned to the managed care STAR+PLUS program will continue to use the current DADS EVV system.

The STAR+PLUS and STAR Health managed care organizations (MCOs) will begin implementation activities for EVV through the Health and Human Services Commission (HHSC) EVV initiative beginning in September 2014, and will notify providers as soon as EVV vendor selection, system set-up, testing and training activities will occur.

All providers in the STAR+PLUS and STAR Health programs, including those providers transitioning from DADS on September 1, 2014, will have from September 1, 2014 – December 31, 2014, to operationalize EVV for implementation into managed care by January 1, 2015. Full compliance with EVV will be required by March 1, 2015.

**Note:** Providers transitioning to managed care on September 1, 2014, that continue to use the current DADS EVV system should **not** use the current EVV system for private duty nursing (PDN) services, or personal attendant services (PAS) provided under managed care prior to September 1, 2014. Providers delivering PDN services or PAS (prior to September 1, 2014) provided through managed care will follow current managed care documentation requirements until EVV is fully implemented in managed care beginning January 1, 2015.

DADS providers transitioning to managed care that will continue to use the current DADS EVV system between September 1, 2014 and December 31, 2014, will not be monitored for compliance with EVV through the DADS EVV Compliance Plan.

Information on EVV at DADS can be found at: <http://www.dads.state.tx.us/EVV/>

Should you have any questions regarding EVV and the transition to managed care, you may send an email message to [Managed\\_Care\\_Initiatives@hhsc.state.tx.us](mailto:Managed_Care_Initiatives@hhsc.state.tx.us).

### GENERAL INFORMATION

Legislative direction from the 82<sup>nd</sup> and 83<sup>rd</sup> legislative sessions requires HHSC to implement EVV in fee-for-service and managed care.

EVV will be optional for individuals who have selected the consumer directed services option in HHSC acute care fee-for-service (personal care services), DADS fee-for-service programs and managed care.

EVV is a telephone and computer-based system that electronically verifies service visits and documents the precise time service provision begins and ends.

The purpose of EVV is to verify that individuals are receiving the services authorized for their support and for which the state is being billed.

Under the HHSC EVV Initiative, providers will have the opportunity to select an EVV vendor from a list of HHSC approved EVV vendors.

HHSC, in coordination with Medicaid managed care organizations (MCOs), the claims administrator, EVV vendors, and

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DADS, will be conducting provider education and training on the operational requirements and the use of EVV. Providers should monitor MCO, claims administrator, HHSC and DADS websites for additional information regarding EVV implementation. In addition, providers are encouraged to sign-up for email updates at: <https://public.govdelivery.com/accounts/TXHHSC/subscriber/new>.

## UPDATE to Statewide Implementation of the Health and Human Services Commission Electronic Visit Verification Initiative

### Timeline Update:

Electronic Visit Verification (EVV) will be implemented in managed care, acute care fee-for-service and Department of Aging and Disability Services (DADS) fee-for-service on January 1, 2015, with full compliance required by March 1, 2015.

### EVV Services Update:

Statewide implementation of EVV on January 1, 2015, will include attendant services and private duty nursing (PDN) services provided in the home and in the community. Nursing services other than PDN will not be included in EVV on January 1, 2015, but may be considered for implementation in EVV at a later date.

Following the Health and Human Services Commission (HHSC) announcement of final awardees in September 2014, providers may begin selection of an EVV vendor. Providers should select vendors no later than October 2014 and EVV system set-up, testing and training should occur October through December 2014. Use of EVV is required by January 1, 2015. Providers will have a two month grace period from January 1, 2015 - February 28, 2015, to be in full compliance with EVV by March 1, 2015.

The following services are included in the HHSC EVV initiative:

### MANAGED CARE

Personal attendant services (PAS) and PDN services provided in the home and in the community in the managed care STAR+PLUS and STAR Health programs.

### ACUTE CARE FEE-FOR-SERVICE

Personal care services (PCS) and PDN services provided in the home and in the community.

### DADS FEE-FOR-SERVICE

Attendant-like services provided in the home and in the community for the following programs:

- Community Attendant Services (CAS);
- Community Living Assistance and Support Services (CLASS);
- Family Care (FC);
- Medically Dependent Children Program (MDCP); and
- Primary Home Care (PHC)

EVV is currently **mandatory** for attendant-like services in the above mentioned programs provided in the following DADS regions:

- Region 9 – Midland, Odessa, San Angelo and the surrounding areas
- Region 2 — Abilene, Wichita Falls and the surrounding areas
- Region 4 — Longview, Tyler and the surrounding areas

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- Region 3 — Dallas, Fort Worth, Denton and the surrounding areas
- Region 7 — Austin, Waco, Temple and the surrounding areas
- Region 5 — Beaumont, Nacogdoches, Jasper and surrounding areas
- Region 6 — Houston, Conroe, Bay City and the surrounding areas

Information on EVV at DADS can be found at: <http://www.dads.state.tx.us/EVV/>

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HHSC, in coordination with Medicaid managed care organizations (MCOs), the Medicaid claims administrator, EVV vendors, and DADS, will be conducting provider education and training on the operational requirements and the use of EVV. Providers should monitor MCO, claims administrator, HHSC and DADS websites for additional information regarding EVV implementation. In addition, providers are encouraged to sign-up for email updates at: <https://public.govdelivery.com/accounts/TXHHSC/subscriber/new?>

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