

Dear Provider:

Effective October 1, 2018, Molina Healthcare of Texas began sending rejections files to your vendor, DataLogic. Prior to this effective date, from August 2018 through September 2018, TMHP was sending rejection files on our behalf. During this time, you may have received a “warning” notice from TMHP. A warning notice does not indicate that the transaction was not submitted; it is a warning indicating that your data may have inconsistencies. Molina is currently working with DataLogic to provide a historical file of all rejected transactions in order to ensure that what you see in the vendor system matches what Molina accepted or rejected. Please review these transactions for accuracy if your claim was denied and conduct any required visit maintenance.

- If your claim is within the 60 day visit maintenance window, simply update your transaction and request re-submission by DataLogic.
- If your claim is outside of the 60 day visit maintenance window, please submit a request to your Provider Service Representative to unlock visit maintenance and resubmit. Please remember to send your unlock request securely. If you are not able to send secure emails, please email your representative and they will send one to you.

If you have any questions, please contact your Provider Services Representative by emailing [mhtxevv@molinahealthcare.com](mailto:mhtxevv@molinahealthcare.com).

Sincerely,

EVV/Home Health Team  
Molina Healthcare