



Policy No: MIL HCS-395

Policy Title: Appropriate Physician Care During Inpatient Stay

Department: Healthcare Services (HCS)

Sub-Department: Case Management

Entity: Molina Healthcare, Inc.

State(s): IL

Approval Date: 11/6/24

Name: Lynsey Robertson

Title: VP, Healthcare Services

Effective Date: 1/30/20

Reviewed and Revised Date: 9/13/2021

Review Only Date: 7/27/22, 7/21/23, 7/24/24, 11/6/24

Signature:

Lines of Business:

☐ All

☐ Medicare

☐ Marketplace

☒ Medicaid

☐ Medicare-Medicaid Programs (MMP)

☐ Other:

I. PURPOSE

The purpose of this policy is to ensure parity and improve quality of care provided in the inpatient hospital setting. This policy ensures hospitalized members receive daily visits by the appropriate professionals, to ensure high quality treatment and optimal outcomes.

II. POLICY

A. Molina Healthcare requires patients in inpatient hospital settings to be seen by an appropriate medical doctor (MD/DO) every day. Face-to-face visits are preferred; however, telehealth visits may be used under certain circumstances (see Molina Provider Manual).

1. For behavioral health/mental health care, the provider seeing the member daily must be a psychiatrist (MD/DO) or a certified mental health nurse practitioner, who is credentialed with the hospital.
2. For certain medical or surgical conditions, a nurse practitioner or physician's assistant may do the medical/surgical visit, if the non-physician is credentialed with the hospital and has the appropriate certifications and background for the patient condition(s).

B. Any inpatient stay that does not have a face-to-face evaluation by an appropriate physician or advanced practice nurse or physician assistant, will result in denial of the day the member did not receive this level of care.

III. SCOPE

Health Care Services

IV. AREA(S) OF RESPONSIBILITY

Health Care Services

V. DEFINITION(S)

VI. REFERENCE(S)

PROPRIETARY- Molina policies/procedures apply to all subsidiaries where applicable to the subsidiaries' business.

VII. VERSION CONTROL

Version No	Date	Revision Author/Title	Summary of Changes
1	6/3/2024	Rose Price	MHIL Policy placed on new template.
2	11/6/24	Lynsey Robertson	Review only, no changes needed