

## Molina COVID Telehealth Billing Policy- Physical Health

Line of Business	Modality	Covered without Prior Auth- Molina PAR Provider	Covers COVID & Non-COVID Related Care	Cost Share if Applicable for Non-COVID Related Care	Billing Guidelines	Other Guidance (Molina Preferred Coding, etc.)
Medicaid	Telemedicine HIPAA Compliant Audio-Visual	Yes	Yes	N/A	HCA	Telemedicine services submitted with POS 02 will be paid at the appropriate facility or non-facility allowable per HCA guidelines.
Medicaid	Telehealth Audio-Only/Phone Digital Online/Email FaceTime/Skype	Yes	Yes	N/A	HCA	Telehealth services should be submitted with appropriate service codes representing the level of work most appropriate as if the patient was seen face to face (e.g. office E&M code with POS 11) and submit with modifier CR if providers are able to OR submit any HCA covered Telehealth code pursuant to the HCA COVID Fee Schedule with appropriate modifiers. The place of service code submitted will continue to follow HCA's facility and non-facility setting payment differential.
Marketplace	Telemedicine Audio-Visual	Yes	Yes	Yes	CMS HCA Molina	<p>Telemedicine Services should be billed as follows:</p> <p>Non Facility Setting - For payment parity Providers should submit the appropriate E&amp;M code representing the level of work most appropriate and with the same POS indicator as if the patient was seen face to face (e.g., office E&amp;M code with POS 11) and submit with modifier 95 or modifier CR if providers are able to. Applicable cost share will apply except for COVID-19 testing (new COVID-19 lab codes, office/outpatient E&amp;M's)</p> <p>Facility Setting - Telemedicine services submitted with POS 02 will be paid at the facility allowable. Molina will also allow the appropriate E&amp;M code representing the level of work most appropriate and with the same POS indicator as if the patient was seen face to face (e.g. office/outpatient E&amp;M code with POS 19) and submit with modifier 95 or modifier CR if providers are able to. Applicable cost share will apply except for COVID-19 testing (new COVID-19 lab codes, office/outpatient E&amp;M's, emergency department E&amp;M's, emergency department revenue codes).</p>

RHC, FQHC and Indian Health Service Clinics (IHSC) should follow their normal billing processes

Last Updated 5/19/2020

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Marketplace	Telehealth Audio-Only/Phone Digital Online/Email FaceTime/Skype	Yes	Yes	Yes	CMS HCA Molina	Telehealth services should be submitted with appropriate service codes representing the level of work most appropriate as if the patient was seen face to face (e.g. office E&M code with POS 11) and submit with modifier CR if providers are able to OR submit any Telehealth code. The place of service code submitted will continue to follow facility and non-facility setting payment differential.
Medicare	Telemedicine Audio-Visual	Yes	Yes	Yes	CMS	Telemedicine services may be submitted with POS 02 and will be paid at the facility allowable regardless of location. Telemedicine claims may also be submitted with the POS code that would have been reported had the service been furnished in person and modifier 95. All Telemedicine claims that are not submitted with POS 02 should include modifier 95.
Medicare	Telehealth Audio-Only/Phone Digital Online/Email FaceTime/Skype	Yes	Yes	Yes	CMS	Telehealth services should be submitted with CMS covered online digital, online, or virtual check-in codes. Applicable cost share will apply.

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